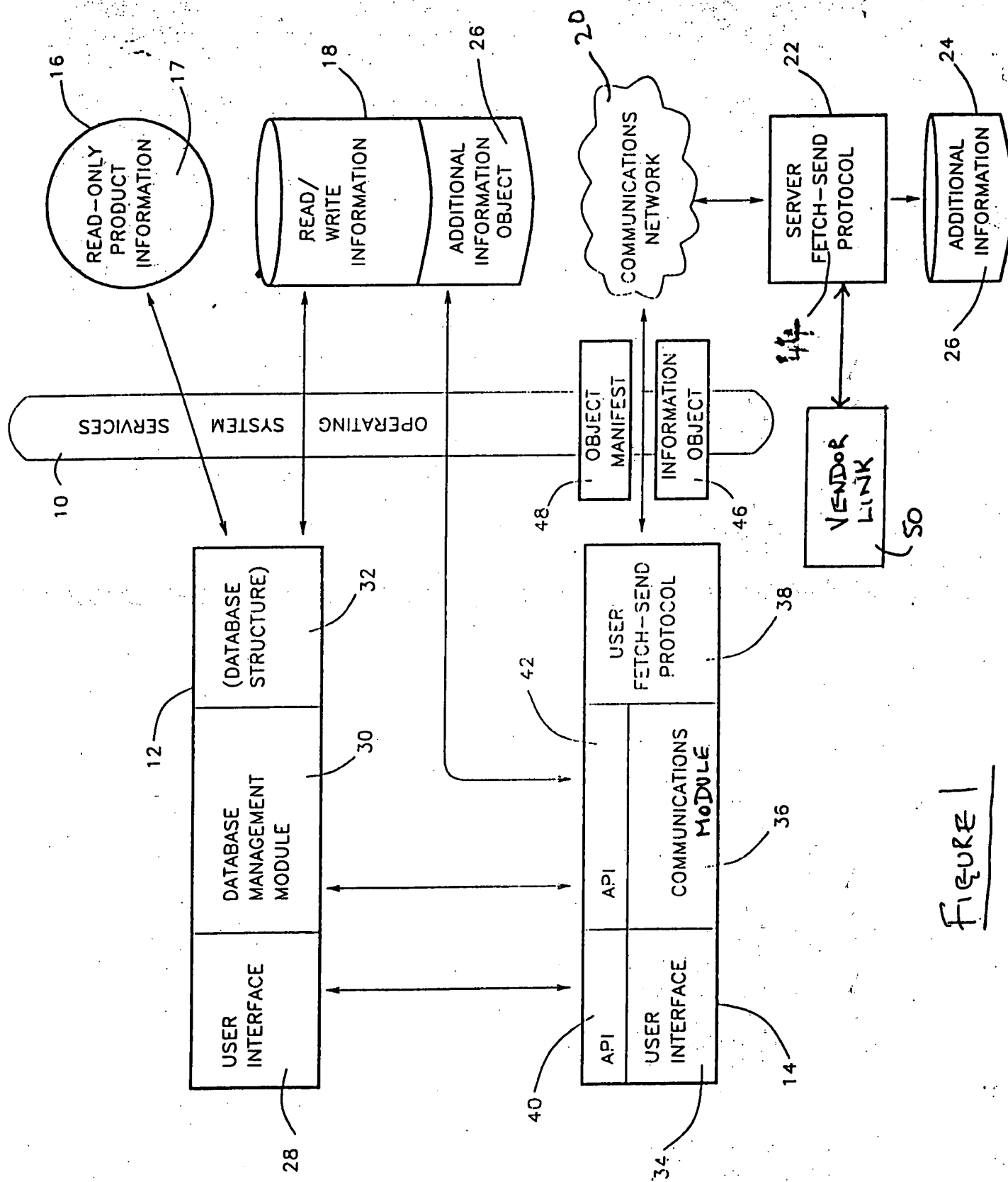


[illegible]

~~NOTES/1011~~

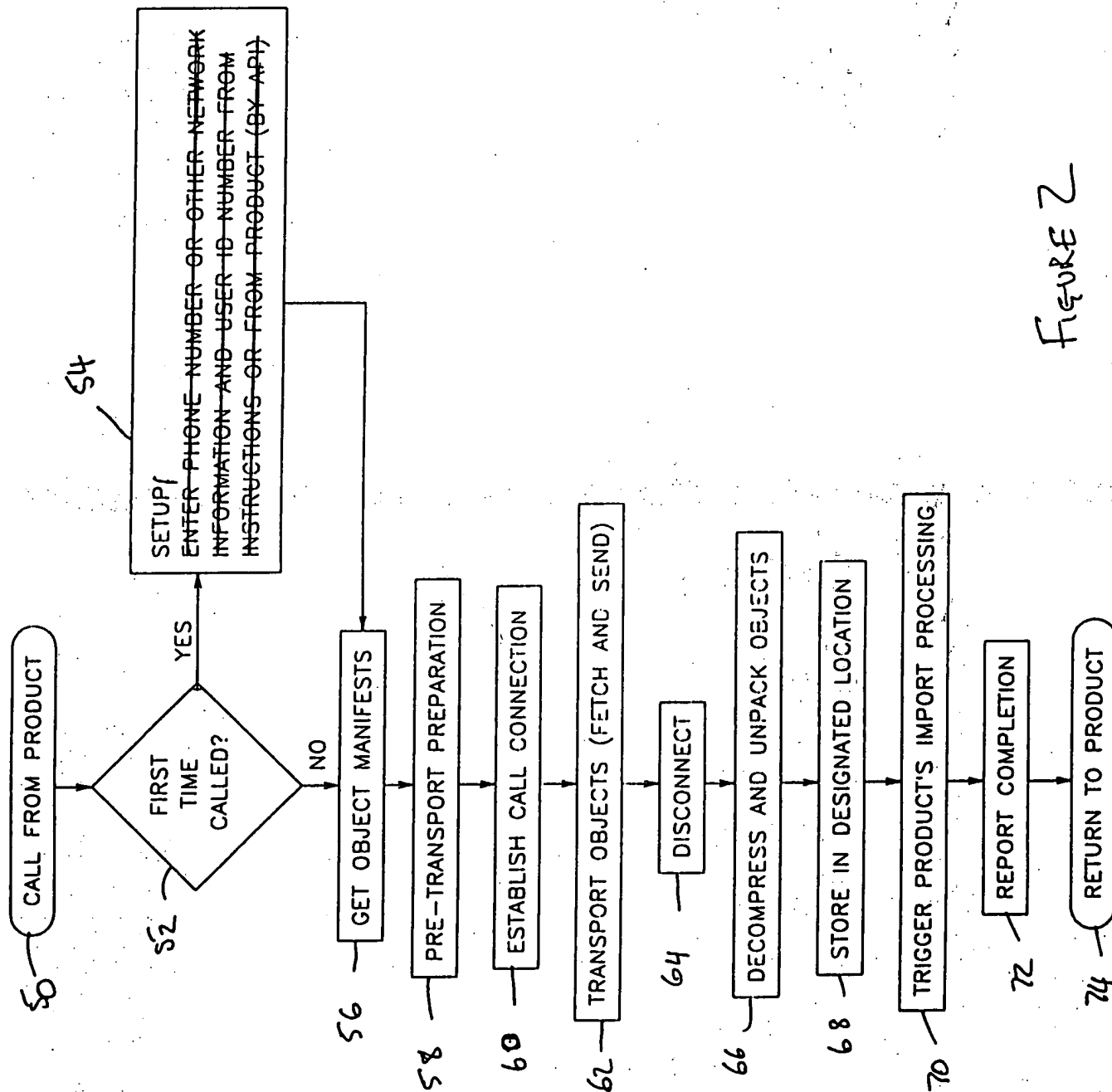


FIGURE 2

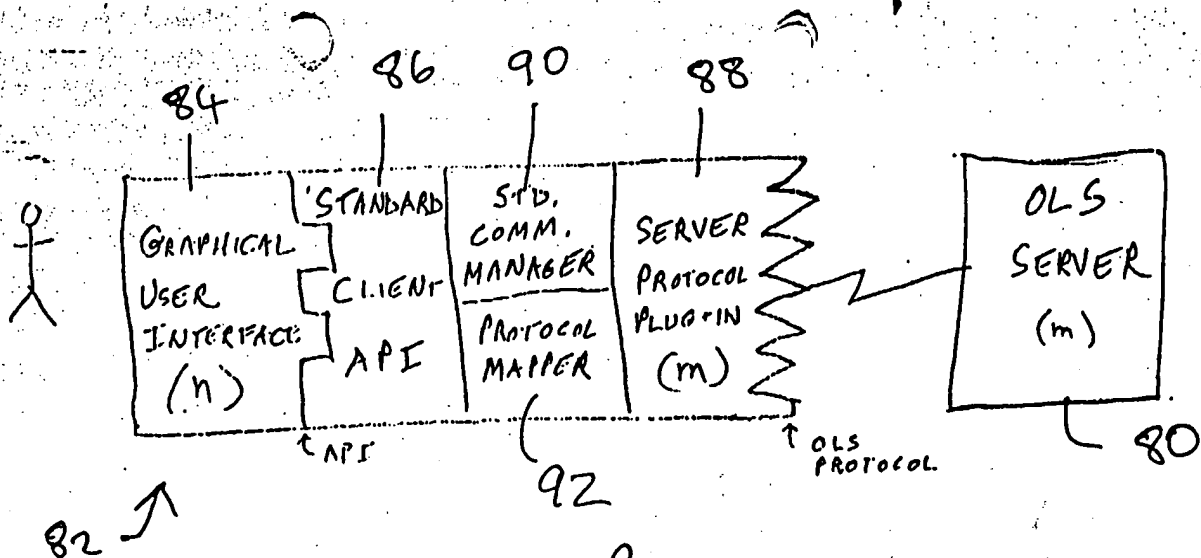


FIGURE 3

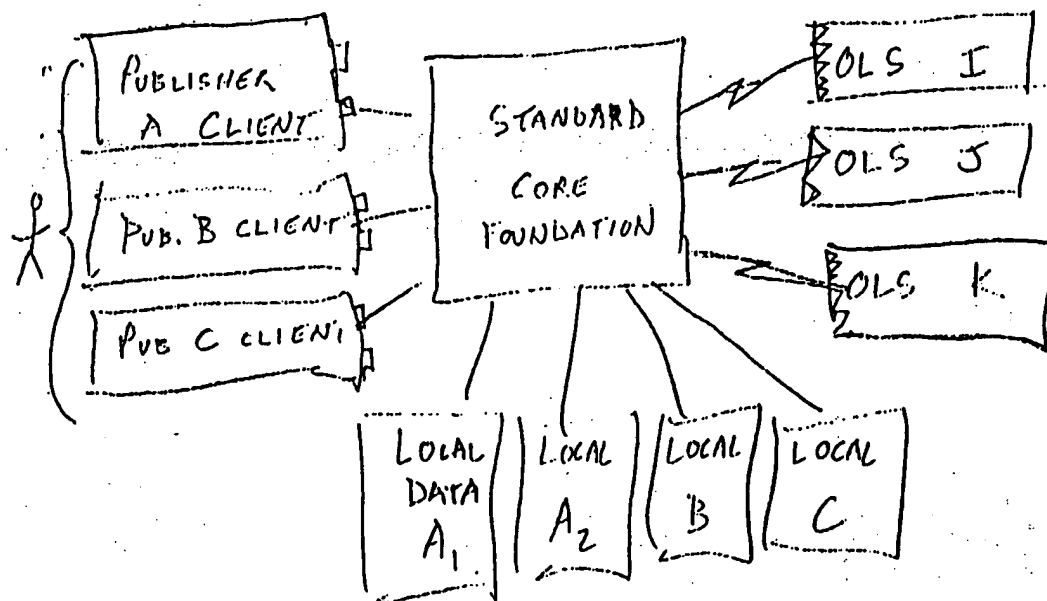


FIGURE 4

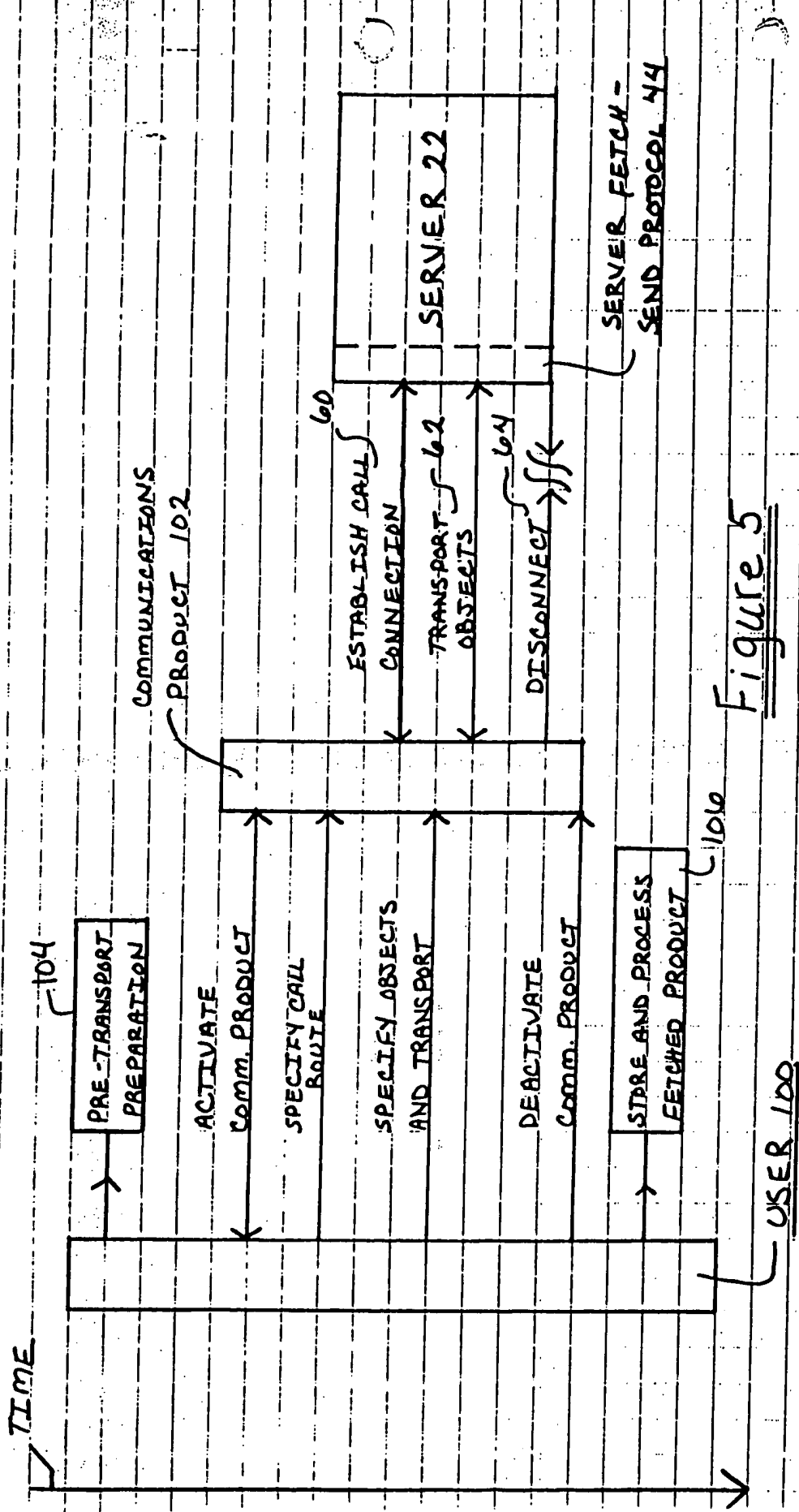
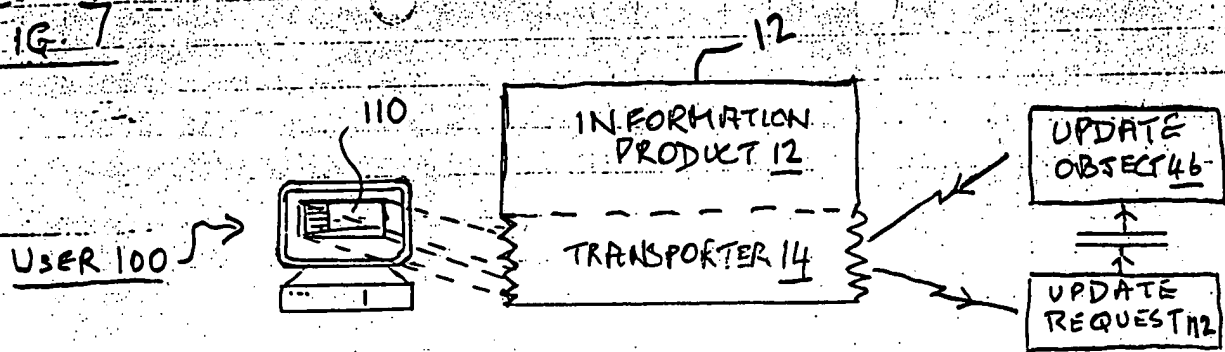


Figure 5

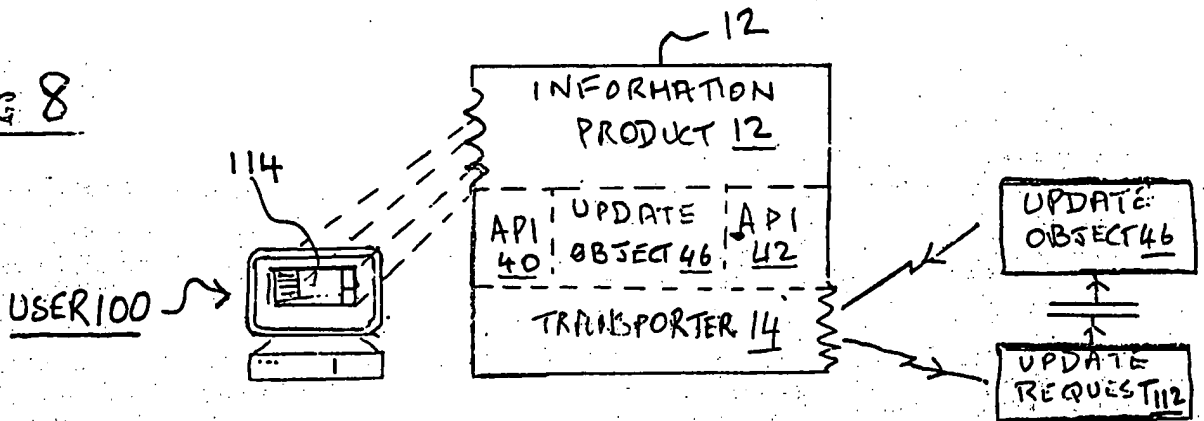
PRIOR ART

FIG. 7



LEVEL 0. BASIC OBJECT RETRIEVAL

FIG 8



LEVEL 1: PRODUCT-INTEGRATED INTERFACE

FIG. 9

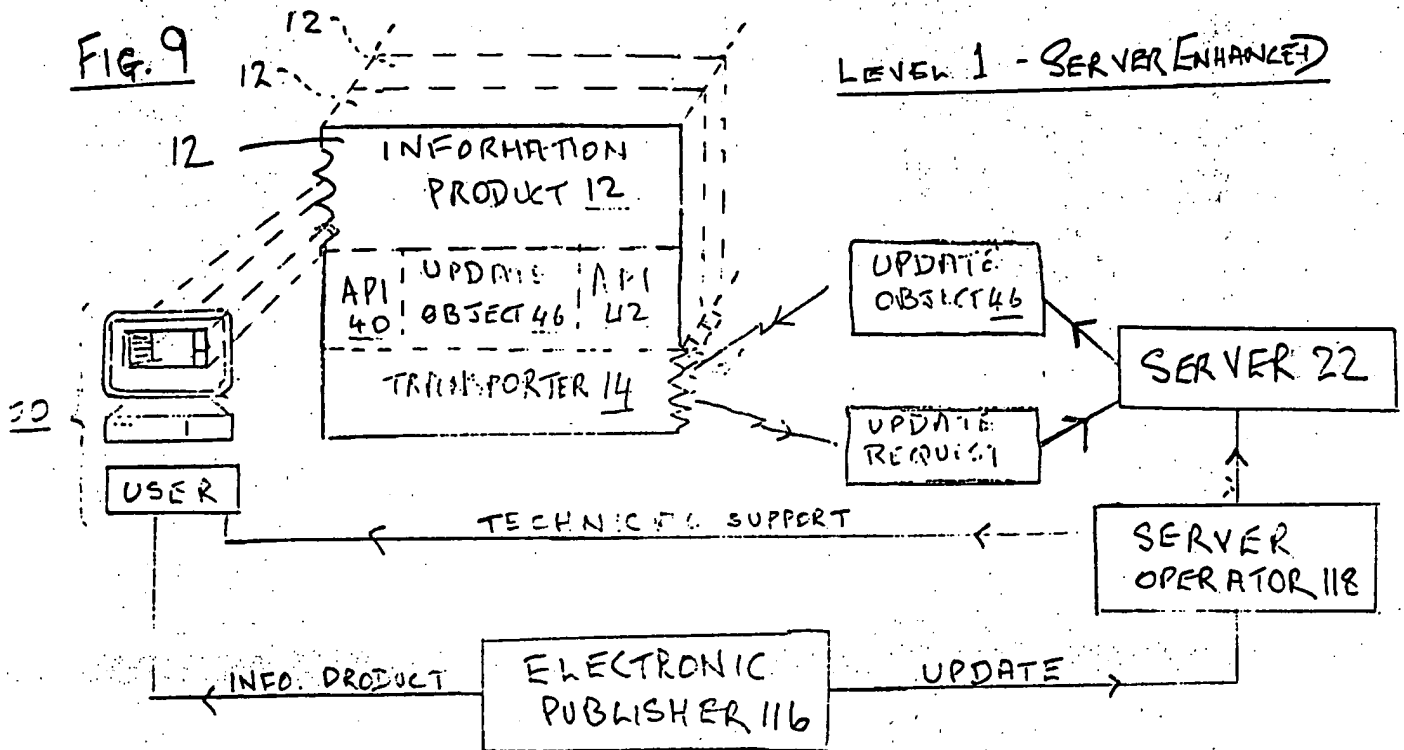
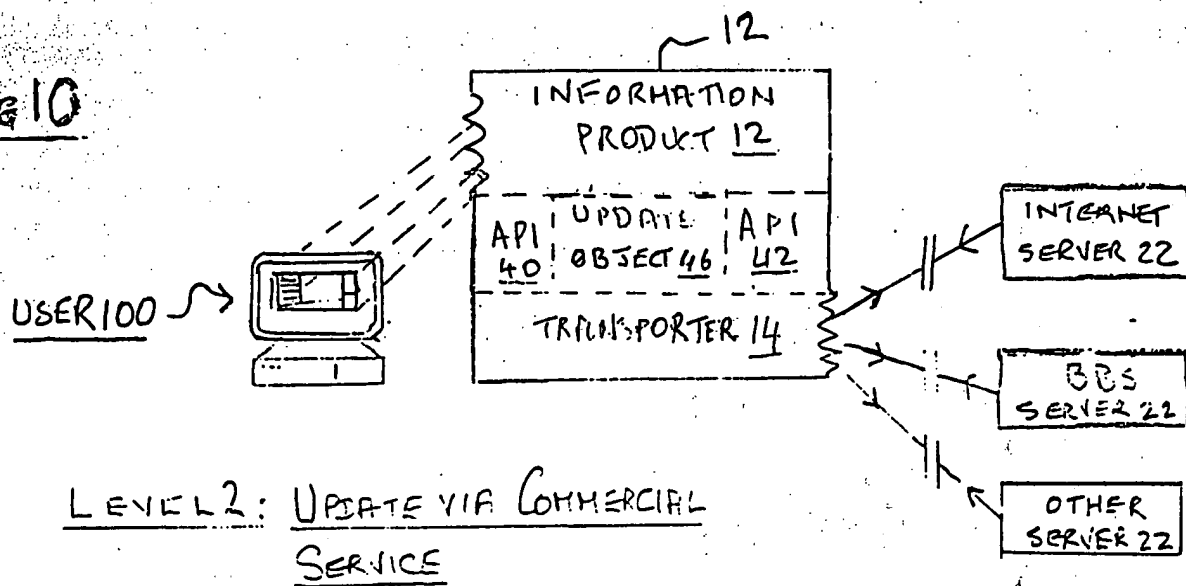
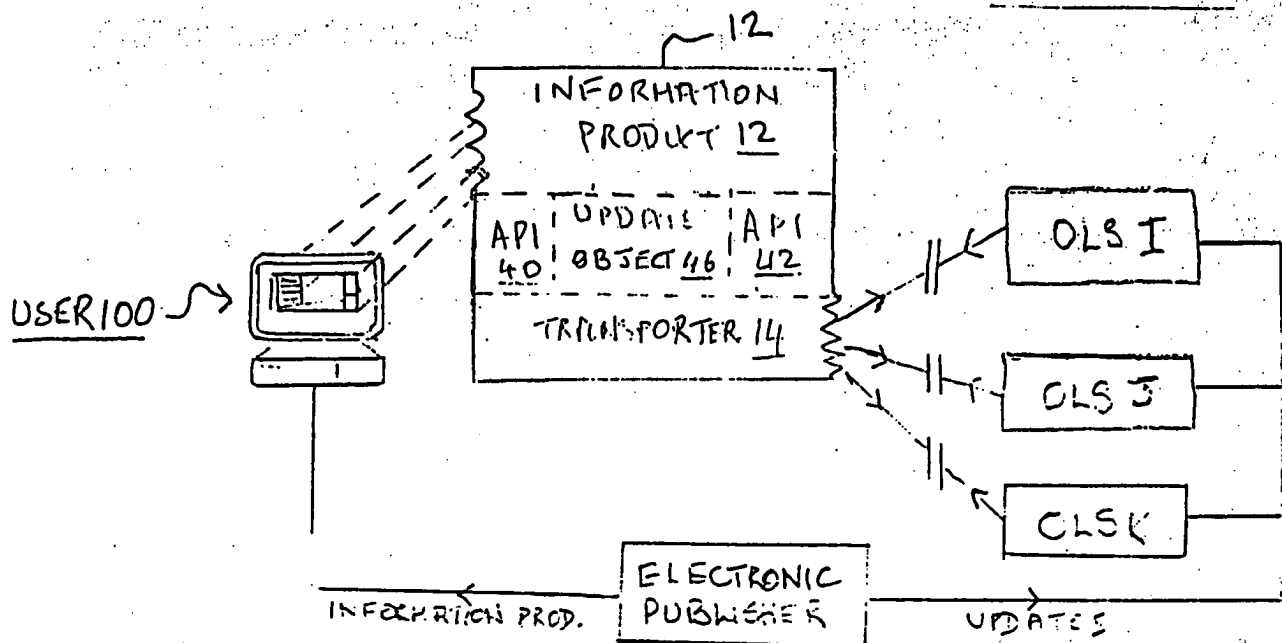


FIG 10



000000-000000

Fig. 11



LEVEL 3: MULTIPLE SERVICE ROUTES

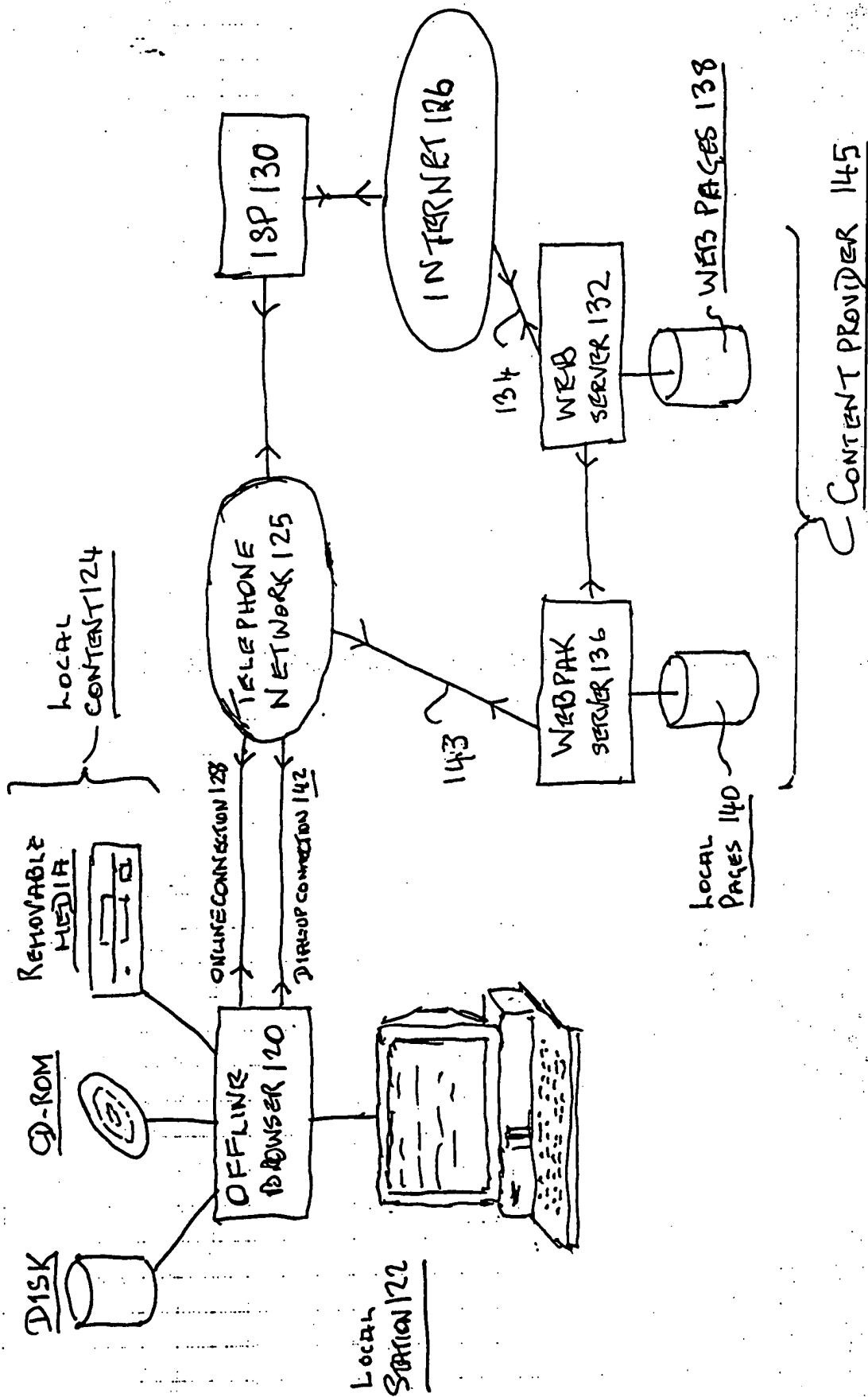


Fig. 12

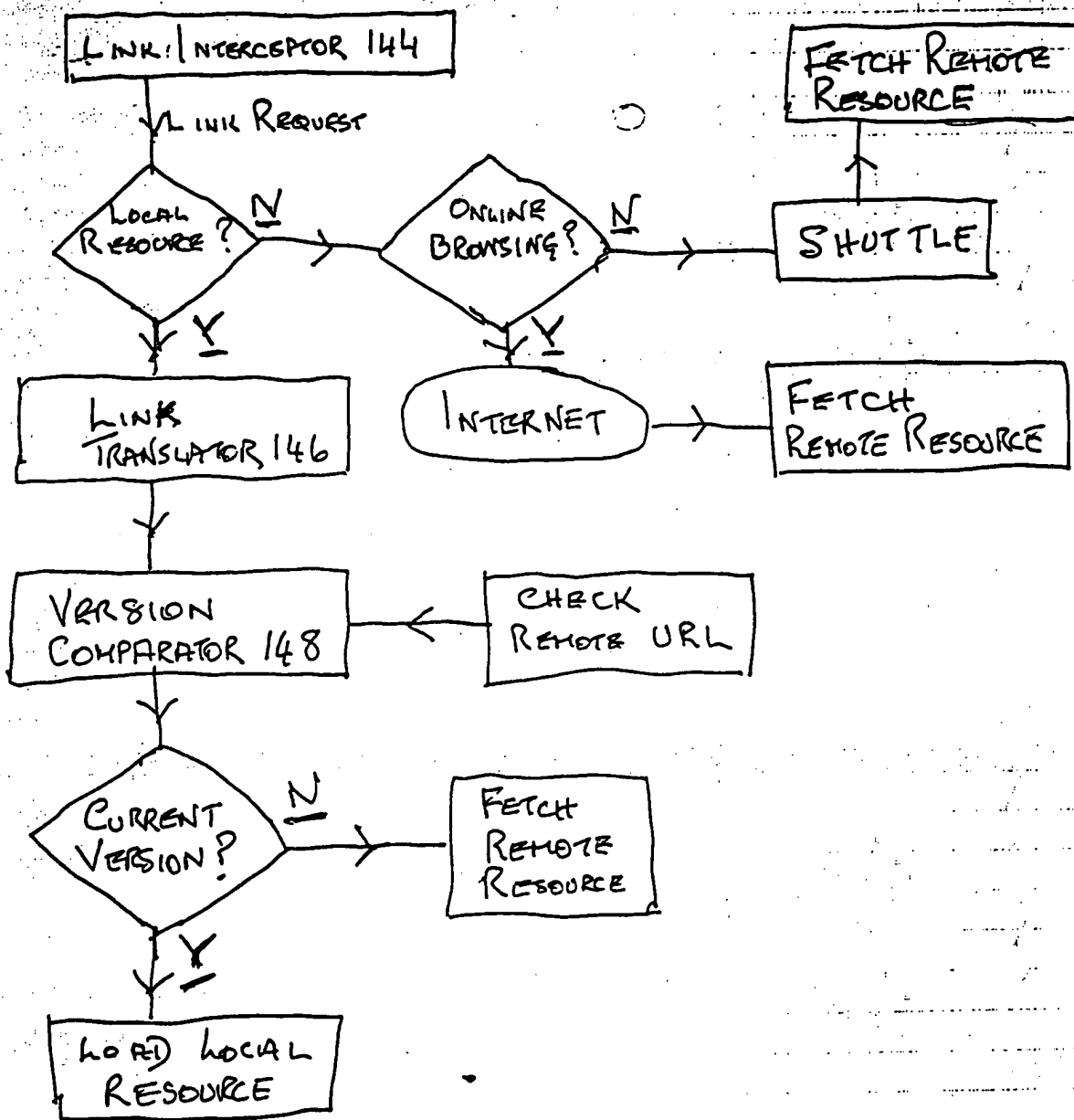


Fig. 13.